Office 365+

Office 365+ RAP

Gain valuable insight into the health of your Office 365 Environment as it's currently implemented for your operation by proactively diagnosing the implementation, feature set, integration, against a compliance template, determining gaps and producing a remediation plan accordingly.

key benefits

- Convenience of the remote delivery means minimal impact on your environment and IT staff
- Easily share results with your IT staff and others in your organization
- Identify any gaps in its current implementation state based on given vertical industry compliance template
- Reduce support costs by exposing configuration and operational issues before they affect your business
- Eliminate audit issues with regulators and demonstrate risk reporting and remediation efforts
- Flexible scheduling options

Overview

The advent of cloud technology has brought new capabilities that can improve the cost structure of information technology, reduce time-to-market for new business initiatives, and enable rapid implementation of new business tools. But it also has brought challenges as well, among them major concerns about the security and privacy of systems and data within the cloud.

Software as a Service (SaaS) applications continue to provide a tremendous value to end users with easy setup and collaboration capabilities that are changing the way organizations do business. Given the cost benefit, and implementing a solution such as Office 365, software as a Service, in a secure and compliant manner particularly for regulated industries. The good news is that Office 365 is a wonderful product, very rich in functionality, and it provides plenty of components that allow you to truly realize productivity, security, and compliance, even if you are part of a regulated industry. These capabilities often need additional components to be implemented and configured while taking into consideration your operations, business, and regulatory needs. The services must be monitored, managed and reported on an ongoing basis. Good news is that Microsoft Office 365 does provide components that you need in order to address your regulatory and security needs, but It's an ongoing process...that needs to be performed daily.

What is needed

Office 365+ RAP (Risk Assessment Program) as a Service, is a Lumen21 Proactive Service Offering that helps identify issues related to your current Office 365 implementation, configuration and integration. This service helps identify areas, that when addressed, can improve the level of security and compliance that regulated industries are mandated to have. Understanding and addressing these issues that may be uncovered can potentially prevent serious security issues, and enhanced compliance posture.

Office 365+ RAP as a Service enables you to assess your environment at your convenience. The data is collected locally by your systems administrators allowing you to maintain the utmost privacy and run the assessment on your own schedule. Submission of collected data is via encrypted channel through the cloud and viewing results on our online encrypted portal. The data collected is then mapped to relevant regulatory compliance template such as HIPAA, NIST

Lumen21

Cybersecurity or PCI DSS. A Lumen21 compliance assessor will review the findings, provide required gaps, risk analysis and recommended next steps to guide your systems administrators fix the identified issues.

What is Required?

Once the customer signs the contract, they will be emailed a unique code with instructions for signing on to the https://Rap.lumen21.com. Once signed in, the customer will be required to complete the compliance assessment survey to help Lumen21 compliance team evaluate the current environment. The survey will be based on either HIPAA, PCI or NIST Cybersecurity framework. On completion of the survey, the customer will be prompted to download the scanning tool that will run on their local workstation to help collect the Office 365 configuration. The tool will be required to run as an administrator and will request the customer to enter the Office 365 global administrator credentials for it to collect the details. It does not modify any configuration on the Office 365 environment, the data collected is outputted in a file that is required to be uploaded on the site for further analysis.

For collection of EMS – Enterprise Mobility Suite, Lumen21 will provide guidelines of the details of the screenshots that can be capture in word file and uploaded to the site.

So once the survey informatoin is uploaded it usually takes about five business days to get the final deliverables posted on the site. Based on the analysis the assessor may have some clarification questions that may be sent back to the customer or will request a conference call with the customer to gather some additional data.

Deliverables

1. Gap Analysis Report

Gap Report will be mapped based on HIPAA or PCI DSS or NIST Cybersecurity standard and will list the gaps with the relevant compliance framework.

For Example:
    a. Password Management
    b. Access Control
    c. Components Used
    d. Audit Logging
    e. External Access
    f. Office 365 Components like EMS and Azure Active Directory

2. Risk Assessment Report

All risks vary in the level of impact they will have on the organization, as well as the effort to implement which includes the risks associated with deployment. The risk will be evaluated based on the collection of information from the Office 365 configuration and the customer survey that is filled online and if required a brief customer conference call to discuss the details to help fine tune the risk assessment report.

Lumen21